

Calibrating Assessment across English Language Centres



Dr Sara Booth

Online Peer Solutions Pty Ltd



UNIVERSITY ENGLISH CENTRES AUSTRALIA



Introduction: Future of Assessment

International White Paper on the future of assessment (Coates, 2018)

- 30 million assessment items in Australian HE
- \$400,000,000 in marking alone [not taking into account assessment development, administration and support staff]

Reasons for improvement:

- 1) Strategic institutional reasons for finding innovative ways to assess student learning;
- 2) Employer concerns fall back to concerns about assessment;
- 3) Assessment is the fulcrum for enhancing student engagement and retention; and
- 4) Doing assessment better and cheaper yields broader dividends by improving economic and social returns





Intro: Future of Assessment

	Traditional 1990s and before	Stretched 1990s to 2020	Next Generation 2020s and after
Authority	University	University or regulator	Shared
Production	Solo academics	Academic teams	Co-creation
Format	Paper	Paper and online	Online
Location	Campus	Campus and online	Online
Implementation	Universities	Universities	Specialists
Scoring	Solo academics	Moderated practice	Automated
Reporting	Generic	Contextualised	Customised

Move to online platforms that focus on collaboration among key assessment stakeholders, industry and networks

(Coates, 2018)





Higher Education Standards

HE Standards	Documentation	Key Points
Australia TEQSA	Higher Education Standards Framework [5.3.1, 5.3.4; 5.3.7; 1.4.1; 1.4.3; 1.4.4] TEQSA Guidance Note: External Referencing [including Benchmarking] Draft TEQSA Guidance Note: English Language Standards	 Reliance on CEFR for national English Language Standards Focus on testing rather than assessment UECA Executive provided feedback to TEQSA on the draft TEQSA Guidance Note on English Language Standards
New Zealand NZQA	NZQA National Qualifications Services completed a review of English Language standards (2017-2018)	 Realignment to CEFR Addition of NZCEL Guiding document to the Guidance Information to support the standards Reduced number of assessments
Europe and beyond	Common European Framework of Reference (CEFR) Bologna Process IVERSITY ENGLISH CENTRES AUSTRALIA	The Common European Framework of Reference for Languages (CEF or CEFR) was put together by the Council of Europe as a way of standardising the levels of language exams in different regions. It is very widely used internationally and all important exams are mapped to the CEFR.



Definition

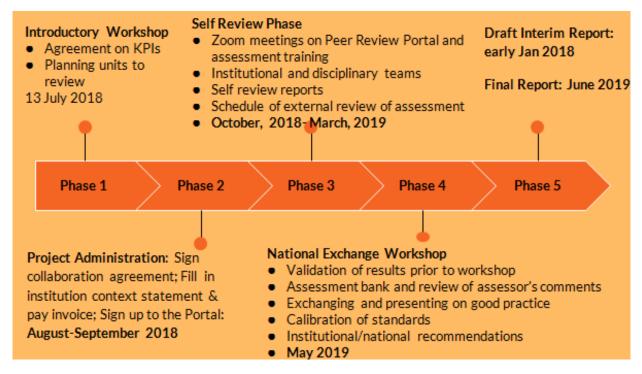
Peer review of assessment is defined as:

'the practice of colleagues providing and receiving feedback on one another's unit/subject outlines, assessment tasks and marking criteria to ensure that assessment is aligned to intended learning outcomes and includes a calibration process to ensure comparability of achievement standards and an opportunity for professional learning'.

(Booth et al., 2015)



UECA External Referencing Project: Calibration across Direct- Entry Programs





Participating Institutions

- ACU
- CQU
- Curtin
- Flinders
- Hawthorn Melbourne
- James Cook
- Monash
- QUT
- RMIT Training
- SCU
- Swinburne
- Uni of Adelaide
- UOW College
- UNE
- Newcastle
- UNSW
- USydney
- UTas
- UWA
- VU
- Western Sydney University



UECA Supporting Document

Phase 2: Review of Assessment Policy and Process [now]

 KPI#1: Review of assessment processes and policies; KPI#2:
 Monitoring and tracking for continual improvement in Direct Entry Programs

Phase 3: External Review of Assessment [Feb-Mar, 2019]

- Focus on benchmarking of written assessment and outcomes across Direct Entry Programs
- Reviewers will be blind. Each institution will be reviewed by and review other centres [approx 20-40 assessors] depending on number of reviews
- External Frame of Reference: CEFR to compare Direct Entry
 Programs exit outcomes
- Checklist of evidence; process for external peer review and selection of reviewers; setting up review projects on the Portal

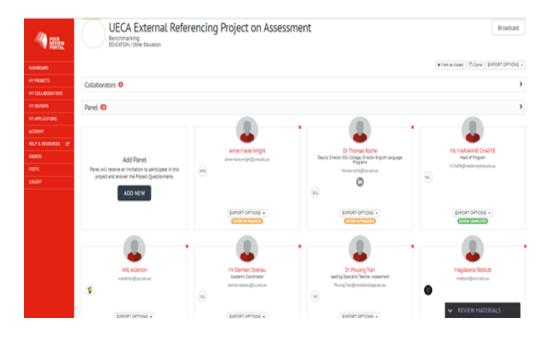
The Supporting
Document was
developed in
collaboration with UECA
Executive and feedback
from UECA network





Peer Review Portal: Phase 2





FACT SHEET

Peer Review Portal

https://www.peerreviewportal.com

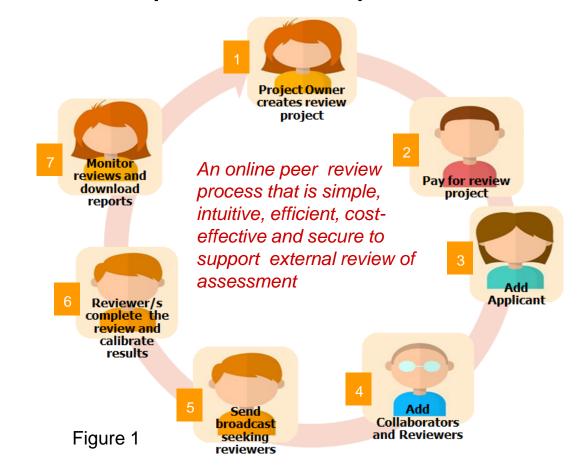
- Over 900 reviewers
- Endorsed by TEQSA in external referencing guidance note to support sector
- Use for course accreditation and curriculum review, review of assessment, benchmarking and professional accreditation
- UECA participants have signed onto the Portal to do Phase 2
- Phase 3 will be next year





How does the online peer review process work?

There are seven
key steps to the
online peer review
process for peer
review of
assessment [See
Figure 1]





How can the Portal support peer review of assessment?

The Peer Review Portal has a review project type called 'Assessment: Inputs and Outputs'.

The **key features** of this review project type include:

- Upload section for participant agreements
- Context statement for explaining the specific focus on assessment
- Upload section for course review material and data
- Assessment tasks are automatically scheduled to include student work samples
- A variety of questionnaires explicitly focused on assessment
- A variety of reports both individual and summary reports that can be de-identified

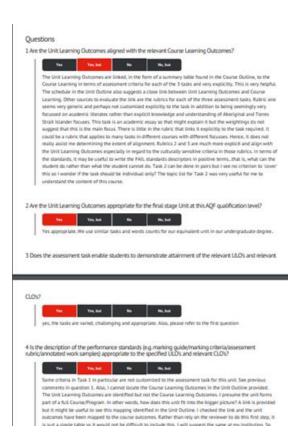
Assessment: Inputs/Outputs

Assessing learning outcomes and assessment through peer review

- Participant Agreement
- Context Statement
- Unit/course/subject outlines
- Course Learning Outcomes
- Grading Guidelines
- Rubric
- Supporting Material
- Assessment Tasks
- Student Work Samples
- Variety of Questionnaires
- Variety of Reports



Examples of Assessment Reporting





Project Owners and Collaborators can download reports with both quantitative and qualitative results.

Project applicants are sent the reviewer report/s and they can upload actions as a result of the review.



UECA Project Outcomes



Project Outcomes

- 1. Introductory workshop and resources
- 2. Zoom meetings for online support
- 3. A portal based institutional self-review report
- 4. Assessors Reports at the unit of study level/Assessment Bank
- 5. Presentation at AEIC (October, 2018)
- 6. National Exchange Workshop and documentation(May, 2019)
- 7. A Final Report with institutional and national findings/recommendations

Example of a Final Report

https://ako.ac.nz/assets/reports/2018 HEPQ/cf160aadb1/REPORT Higher Education Pacific Quality Benchmarking Project.pdf

